

III UNDP International Round Table
for Recently Established Ombudsmen Institutions in the ECIS region

Special session for UNDP Practitioners

Prague, 3 July 2004

Fourth Day – Saturday 3 July 2004 UNDP Practice Development (UNDP staff only)			
09:00 – 09:50	Knowledge Management in UNDP Chair: Sergei Sirotkin <ul style="list-style-type: none"> • Introduction to today's sessions, Sergei Sirotkin (5 min) • Presentation on Knowledge Management, François Fortier (20 min) <ul style="list-style-type: none"> ○ Knowledge Management ○ Communities of Practices ○ Knowledge Tools • Discussion (30 min) 		
09:50 – 11:30	Needs Assessment Chair: Sergei Sirotkin <ul style="list-style-type: none"> • Presentation of Assessment Process, François Fortier (10 min) • Working Groups to produce matrixes, by sub-regions (see handouts) <ul style="list-style-type: none"> ○ Identify Priorities (as per corporate SLs) ○ Knowledge Assets (expertise, experience, tools) ○ Knowledge Gaps (what is missing) ○ Knowledge Needs (what is needed to fill the gap) ○ KM Strategy for the sub-practice 		
	Working Group 1 Armenia, Azerbaijan, Georgia	Working Group 2 Lithuania, Moldova, Ukraine	Working Group 3 Kazakhstan, Kyrgyzstan, HQ
11:30 – 12:00	Break		
12:00 – 13:20	Plenary Chair: Sergei Sirotkin <ul style="list-style-type: none"> • Presentation and discussion on WG findings (3 x 10 min) • Discussion of CoP Action Plan matrix (50 min) <ul style="list-style-type: none"> ○ What activities (with content as detailed as possible) ○ By whom (practitioners, consultants, others) ○ Timeframe 		
13:20 – 13:30	Closing		